



New Feature

Dependant access available



Introducing enhanced access for Adult Dependants with their own profile view

Key Features:

- 1. View Personal Details:**
Access their own personal details in the app.
- 2. Send Enquiries:**
Submit enquiries regarding their personal information or treatment.
- 3. Track Claims:**
Track the status of their healthcare claims.
- 4. Request Hello Doctor Callback:**
Easily request a call back from a doctor through the app.

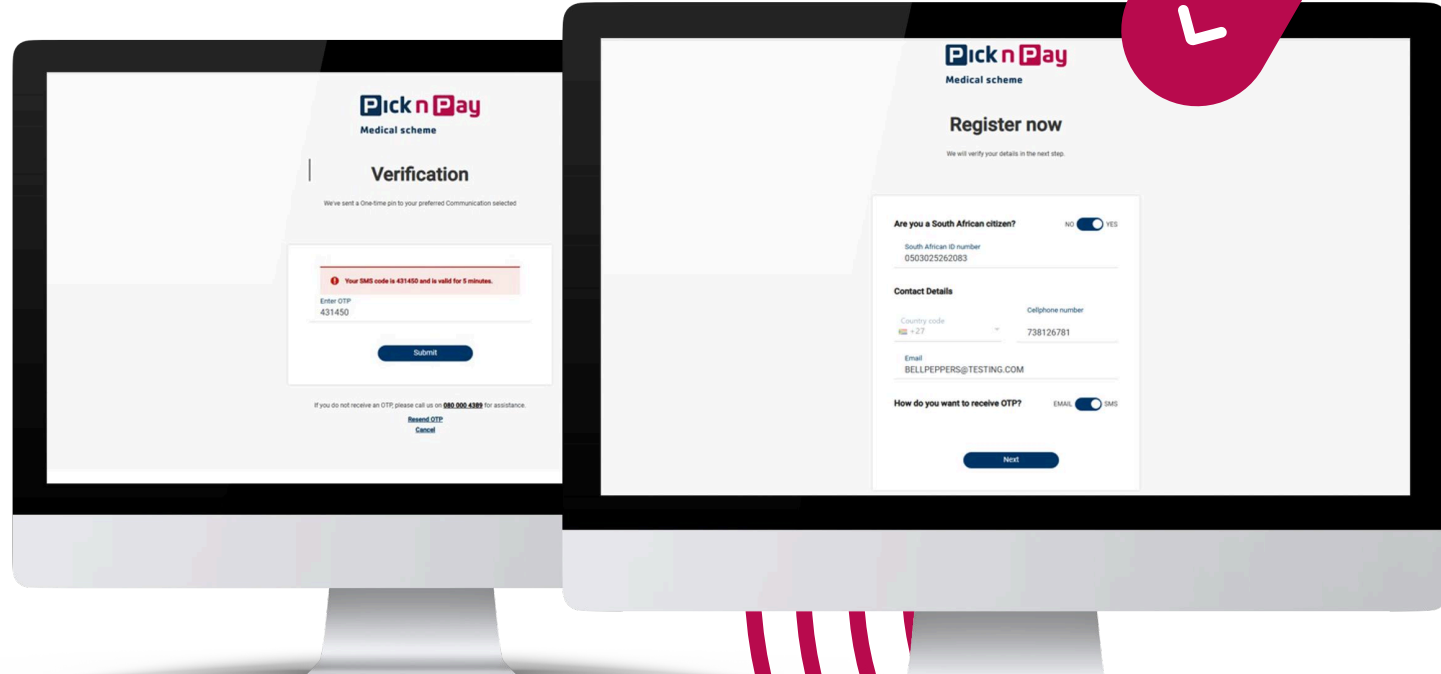


This update **enables adult dependants** to transact and view information **solely related to themselves**, ensuring privacy and **control over their personal data**.

1.

User registration

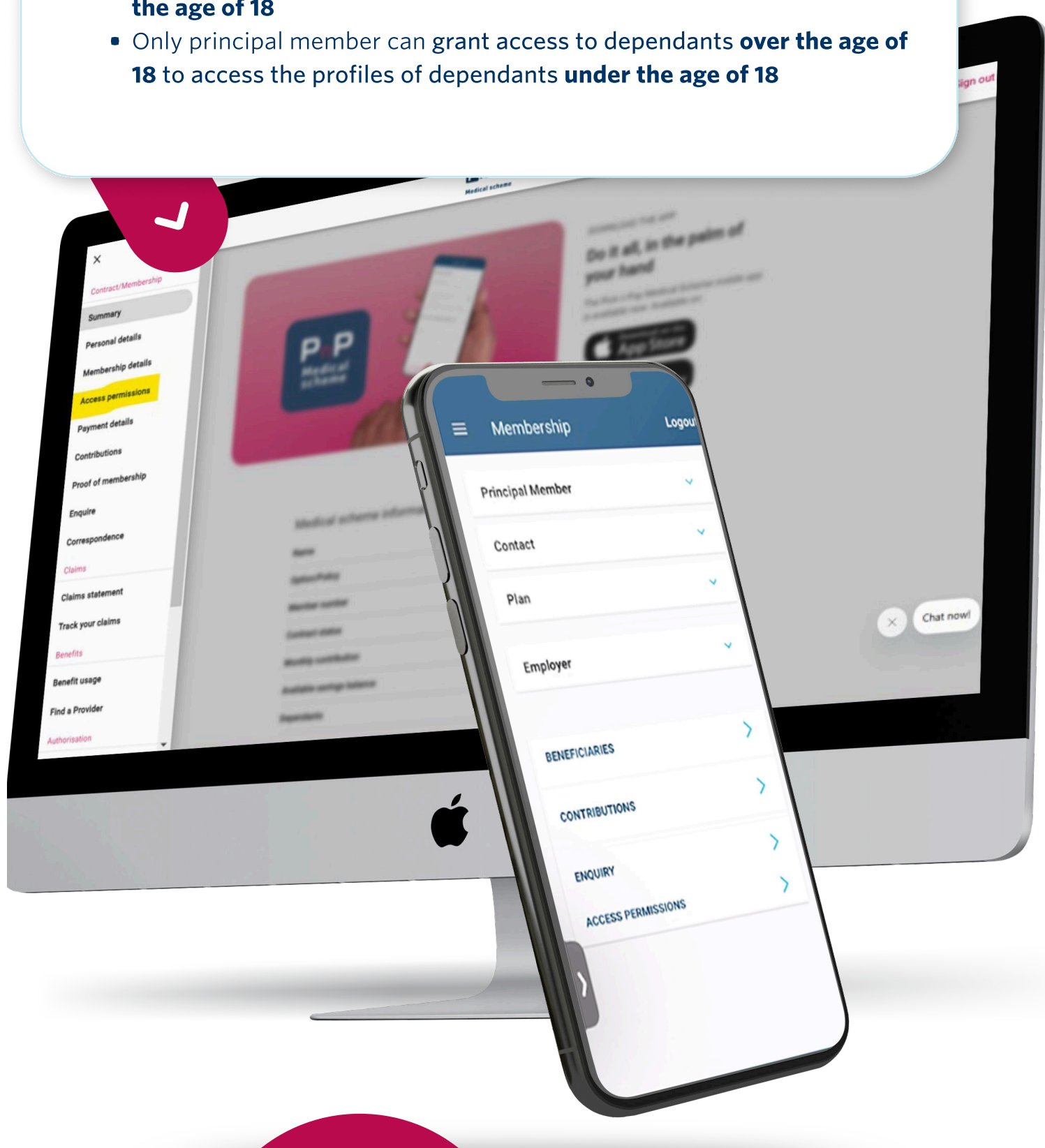
- Generate a secure One Time Pin (OTP), create a password and the **dependant profile** setup will be **completed**.



2.

Access permission

- Access permissions visible if **user registered on the member portal and mobile app**.
 - Dependants over the age of 18** years to grant access to other dependants on the contract to view their profile
 - Dependant will only be able to **view information and transact on own behalf when logged in** as the logged in dependant
 - Only principal member has access to the profiles of **dependants under the age of 18**
 - Only principal member can grant access to dependants **over the age of 18** to access the profiles of dependants **under the age of 18**



- Grant Permission to Own (Principal Member) profile.
- Request Access for Adult



We hope this update enhances your healthcare and enables greater access to healthcare for more people.

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